

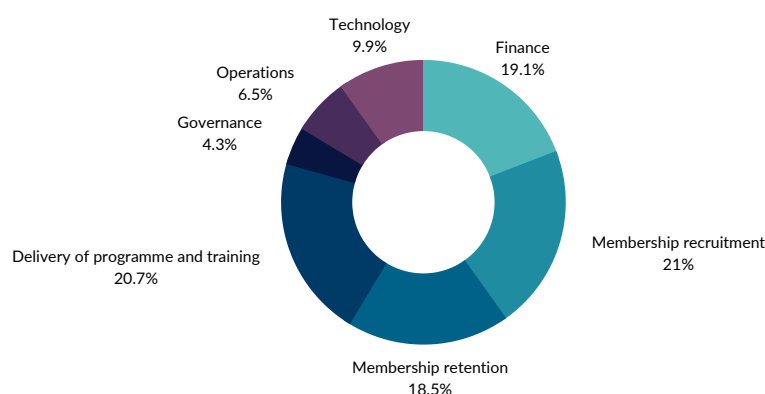
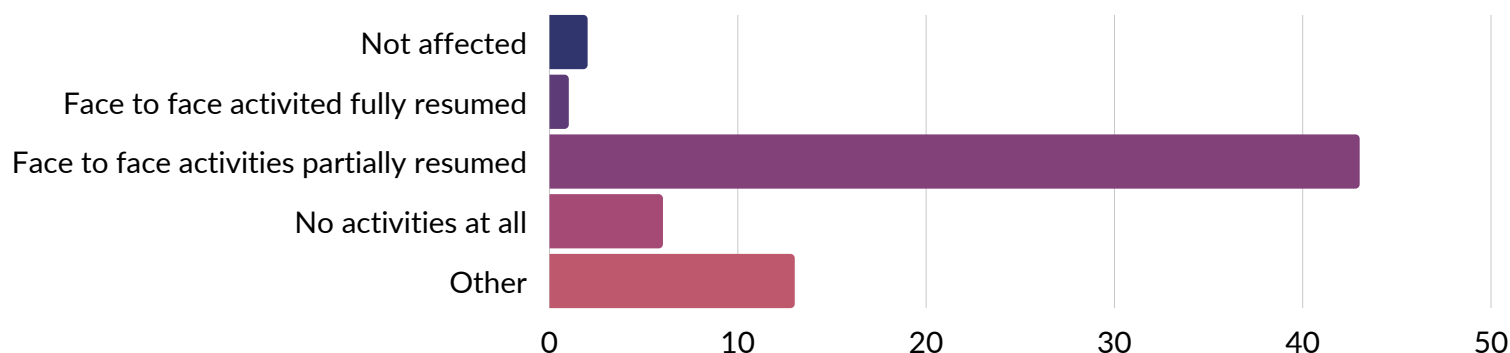


# Engagement report - Phase 3

Earlier this year we asked you to complete the third of our three COVID-19 engagement reports, to understand how you were impacted by the pandemic, and how WAGGGS can best support you. A total of 97 Member Organisations completed the survey - we want to thank you so much for taking the time to fill out what we know was a very extensive survey, this information is hugely important and will help us to shape our 2022-23 strategy.

## Status of guiding

we asked you to tell us how you are currently operating guiding activities



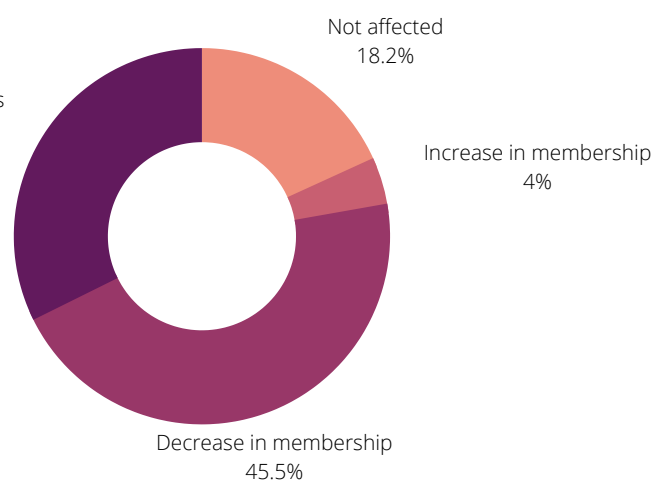
## Our challenges

We asked you to tell us what your biggest challenges are. You told us that in particular, membership recruitment, finance and membership retention were of concern.

## Impact on volunteering

One of the biggest impacts from COVID-19 on the Movement is the impact on our volunteer retention. Nearly 50% of respondents told us that they have seen a decrease in membership of volunteers, while 4% have reported an increase. We asked what WAGGGS could do to support with volunteer retention and recruitment, and 75% of respondents stated that training and capacity building would be valuable.

yet to assess  
32.3%



Provide trainings on delivery and facilitation of online programmes	75%
Provide ready to use at unit / troop level resources and tools	64%
Capacity building in volunteer recruitment, retention and succession planning	75%
Capacity building in volunteer training and development	55%
Provide more opportunities for awards and recognition	68%
Provide support with recognition of employment transferable skills	25%

